



Real Estate Sales and Property Management

We provide **Vacation Rental Management** to property Owners that have vacation rental condos or homes on Maui and are looking for the full-service Vacation Rental Management services. This service gives Owners complete piece of mind knowing that their Unit is entirely in the care of a professional and reliable Team. No need for Owners to have direct contact with renters; Maui Rental Connections handles all aspects of vacation rental management,

We are in charge of your vacation rental so you don't have to be! Marketing and Promotion, Reservations, Guest Service Support, Guest Check-in, Housekeeping, Trusted Local Staff, Industry Expertise, Prompt Inquiry Response, an Extraordinary Guest Experience.

We are nearby so when guests are in need or when problems arise; we act as their personal concierge and we put Owners minds at ease. Our Clients rely on us to assist guests through any situation. We are here for visitors when they lock themselves out, can't work the TV remote, or forgot the internet password, etc.

We schedule arrival and departure cleaning, coordinate maintenance appointments, and shop for replacement items needed. We are here to keep the Unit in tip-top condition, Once guests check-out we clean and inspect the Unit and provide a report with any items that are getting worn or have been damaged and need replacing. We analyse the rental history and future reservations to improve occupancy to bring the highest revenue we can for our owners. We utilize our well-established network of providers to ensure all work meets the highest standards for each unit.

PROFESSIONAL SERVICES*

Owners may need our other Maui Connections. We have relationships with many professionals and service providers in all areas of home ownership and maintenance.

- Staging and decorating services
- Interior decorators that specialize in window treatments
- Landscapers
- Personal shopping
- Response to any emergencies such as fire, flood, alarm malfunction, or burglary
- Major plumbing, electrical, repairs, etc.
- Any service needed after normal business hours, weekends and holidays
- General Excise Tax and Transient Tax Reporting by MRC Bookkeeper
- Time and travel time going to Conciliation Court to represent the Owner
- Automobile Servicing
- Other Real Estate Services



GUEST SERVICES*

We offer special concierge services that Owners may provide their guests.

- Greet and Meet Services at Condo or Home
- Greet and Meet at Airport with Lei
- Grocery or Beverage Pickup and Delivery
- Airport Pickup or Delivery
- Entertainment/Activity Concierge for Guests
- Securing Car Rental for Guests
- Baby Equipment and Other Rentals
- Special Gift - If guests are celebrating a birthday, anniversary or they are in Maui for their wedding or honeymoon, we can provide a bottle of wine, champagne, a package of coffee, cookies or whatever is preferred.

*Monthly fees do not include these extra services and will incur additional fees.

Let Maui Rental Connections take the stress away from your busy life when it comes to renting your piece of paradise. We have the experience you need! With our **Vacation Rental Management**, we are responsible for all communication and transactions with guests including advertising for bookings and reservations. We are responsible for all the accounting aspects of the rental transactions including deposits, fees and rates, collect TAT and GET taxes.

Monthly income statement and invoice for basic and extra services are sent to the Owner. The accounting includes rental income and invoices for agreed services which include repairs and maintenance, purchases for damaged household items and all monthly additional professional or guest services provided. The statement, invoice and receipts are sent electronically.

We look forward to talking with about your **Vacation Rental Management** needs. We would be honored to have you in our Ohana and would love the opportunity to help you with your property.